



FICO™ Executive Roundtable :

Managing Smarter Customer Management Strategies Portfolio

Singapore | 24 September 2010

Agenda

8:30 - 9:30

Registration & breakfast

9:30 - 9:35

Welcome address

Paul Swyny, Senior Manager, Presales Consulting, FICO

9:35 - 10:05

Westpac's Best Practices in Customer Management Strategies

Rob Love, Head of Unsecured Risk, Westpac Banking Corporation

10:05 - 10:45

Business Problem Roundtable Discussion

10:45 - 11:00

Closing